



shop around

Questions

1. Joe and Dave went to a local restaurant for dinner. They waited 50 minutes for their meal, which was cold when it arrived. They were extremely dissatisfied – what can they do?
- a) They can decide to only pay half of their bill
 - b) Complain to the manager
 - c) Pay the bill but don't leave a tip
 - d) Run out of the restaurant

ANSWER: *a and b.* You should first complain immediately to the head waiter or manager. If it is not put right and no compensation is offered after you've complained, reduce the bill by what you think is a reasonable amount, pay the rest and leave your name and address. You're not committing any criminal offence and the police will not be interested

2. Under current recommendations, how many pieces of fruit and vegetables should you eat each day?
- a) 1
 - b) 3
 - c) 5
 - d) 7

ANSWER: *c) 5*

3. What does a barman use to measure a pint of beer?

ANSWER: *A stamped glass*

4. What should you find on a pint glass in a bar?

ANSWER: *A Trading Standards stamp*

5. Their certificate opens every film but what do the initials BBFC stand for?

ANSWER: *British Board of Film Classification*

6. What is the meaning of the initial U in a BBFC certificate?

ANSWER: *Universal*

