



shop around

Questions

13. If you buy a television and pay by credit card, when does it become your property?

ANSWER: *Immediately*

14. Name two metals that must be hallmarked?

ANSWER: *Gold, Silver, Platinum*

15. If you buy a Japanese television from a shop in Belfast, what language must the guarantee, if provided, be in?

ANSWER: *English*

16. Is a guarantee always given in writing?

ANSWER: *No, but if there is a guarantee, you have the right to request it in writing under the Sale and Supply of Goods to Consumers Regulations 2002. The guarantee must also be in plain English and include details of how to claim*

17. A consumer who buys faulty goods has four rights? Can you name three?

ANSWER: *Refund, repair, replacement or a discount in the price*

18. What must a box office tell consumers about the tickets they are buying?

ANSWER: *The marked price of ticket, the seat location and any restrictions on the seat (e.g. your seat is behind a pillar)*

