



shop around

Questions

1. If a shop sells you a meat pie past its use-by date, where should you complain?
2. Which company operates public transport in Northern Ireland?
3. If the coalman delivers less than he charges you for, where should you complain?
4. What does the Ombudsman investigate?
5. What does the Mailing Preference Service do for consumers?
6. What do the initials GCCNI stand for?
7. ABTA is the trade association for which profession?
8. If you have a complaint about Phoenix, who can help you?

