



shop around

Questions

1. Name two forms of distance selling?
2. Can a shop refuse to give refunds on faulty goods if it has a sign up saying 'no refunds'?
3. Can you insist that a shop sell you goods from the window display?
4. Does the Sale of Goods Act apply to goods bought from a mail-order/store catalogue?
5. Can a garage insist that you pay for repairs in cash?
6. What is the difference between a quote and an estimate?
7. Can a shop demand that you produce a receipt when you bring faulty goods back?
8. If a telephone sales person calls you, what is the first thing they must say?

