



shop around

## Questions

1. Some sales give a consumer a cooling-off period. How would the consumer know that a cooling-off period was available?
2. If you buy goods over the Internet, how long is your cooling-off period?
3. If you buy goods through a personal loan arranged with the shop, when do the goods become your property?
4. Does the Sale of Goods Act apply to the purchase of an apartment?
5. If your hairdresser makes a mess of your hair, what rights do you have under the Sale of Goods Act?
6. Can a shopkeeper put a surcharge on bills paid by credit card?
7. If you receive books that you have not ordered, are they yours to keep?
8. Can you claim expenses in the Small Claims Court?

